

**EMPLOYEE**

Susan Crowley

AGE

59

POSITION

Full-time Carer

Susan has worked for Beaumont Healthcare for eighteen years.

She covers the South Cambridgeshire and Bassingbourne areas and looks after a regular group of clients who, at the moment, are all female. Her clients needs differ as several are elderly, a couple live with dementia whilst others are younger and require just a little day-to-day help.

Susan initially worked in a news agent and spent fifteen years as a manager of a London based shop. On the breakup of her marriage, she moved back to the Cambridgeshire area and worked in a local sweet shop and looked after her own elderly parents. When her father moved into a care home, Susan found that the cost of his care was higher than she had initially envisaged so she started to look for part time roles to help top up her income. She saw the advertisement for care workers in a local paper and decided to give it a go! The advertisement was placed by Beaumont Healthcare and Susan was delighted to start with them where she initially worked for just a couple of shifts during the evenings and weekends.

Quickly, Susan made the jump to becoming a full time carer. She had enjoyed her part time role finding she

had a good empathy with her clients and could build relationships quickly and effectively. During her time as a full time carer, she has worked in several way including in private houses and in residential homes. She even tried a short time in the office working with the scheduling teams, but absolutely hated it and could not wait to return to her caring role!

Beaumont Healthcare have made sure Susan has had the opportunity to take up NVQ training and other regular short courses.

She says: *"I have taken every course that I can as I find the training given by Beaumont Healthcare is first class and even though I have many years of experience now, I still keep learning."*

She likes the fact that she has a regular round of clients and although she needs to ensure each clients needs are met, she is effectively her own boss once she is in her car and on her rounds. She is now working part time again but says that all the way through her career, her role at Beaumont Healthcare has fitted perfectly with her family commitments and the needs of her own parents, her children and her grandchildren.