

**EMPLOYEE**

Daniel Newman

AGE

21

POSITION

Co-ordinator

Daniel started his career at Beaumont Healthcare as an apprentice in the administration team.

This was his first job on leaving school and came through his response to an advertisement placed by the company. This was three years ago and since then he has completed his apprenticeship and moved into the role of co-ordinator.

Now his day is filled by collating and assessing information from Beaumont Healthcare clients and carers. This includes reviewing clients daily schedules, checking their visit routine and ensuring the Beaumont Healthcare carers can meet client requirements. Co-ordinators work out the logistics for the company over various days of the week, so one may cover Mondays, Wednesdays and Saturdays, whilst another covers Tuesdays and Fridays. A co-ordinator covers all of the geographical areas the company includes in its carer's rounds each day. As part of a team of six co-ordinators, Daniel currently covers a weekday and a weekend day.

He is also trained as a carer and has an understanding of the needs of both clients and their carers.

He says: "I do prefer working in the office, but working on a round with a carer now and again really does help me realise the time tasks take, the potential travel difficulties on some rounds and it does remind me of how important the time carers spend with their clients is. Joining the carers helps me with the logistics I work with each day and ensures I remain realistic with the workloads I plan."

He readily admits he dropped into the role because the apprenticeship on offer covered the areas of interest he had. **However, he now says:** "I would not have originally thought of working within the care industry, but now I am, I recommend it to anyone leaving college or school. If you like working with people, administration and logistics, this is the perfect role. My job has also given me many life skills such as dealing with people of different ages and needs, as well as working with those in more stressful situations or in distress. My role and the training Beaumont Healthcare has provided has given me a solid base of experience on which I can now build."